From: education@scwmetalclub.com
Sent: Saturday, May 2, 2020 5:17 PM
Subject: Email #7: VCarve PRO Survey Results – Summary of Responses & Comments

*** This is the Final Email to Get You Caught up with the Other Vcarve PRO Users. Let Us Know if You Have Any Questions at 'education@scwmetalclub.com'. Thank You! ***

Thank you to all members who participated in our survey. We had a 48% response, or about 1/2 of those who the survey was sent to responded. According to my wife, who works with surveys in large corporations, this is a very good response rate. They are usually happy with a 20% response and with the large response we had, we should be able to rely on the trends that came out of the answers.

Here are the survey results:

1st:

Have you downloaded and installed Vcarve Pro on your home computer?

Yes	77%
No	23%

2nd:

Do you understand that PlasmaCam is no longer a supported software and may be come unusable sometime in the future?

Yes	83%
No	17%

3rd:

Do you understand the company that manufactured the Blaze is no longer in business and repairs might become impossible to make and therefore the Blaze my not be available for members to use in the future?

Yes	87%
No	13%

4th:

Do you find the tutorials helpful in learning VCarve Pro?

Yes	53%
Not, Yet, but plan to watch soon	23%
No	17%
No, and do no plan to learn VCarve Pro or watch the tutorials	7%

5th:

Have you been able to import a .dxf file into VCarve Pro, clean it and eliminate a number of unneeded nodes?

Yes	47%
No	43%
Yes, I was able to import the file but not eliminate the extra nodes	7%
I tried but was not successful importing the file to the program	3%

6th:

Have you successful imported a .bmp, .pdf, jpg, or .svg file into VCarve Pro?

No, but have not yet tried but intend to	43%
Yes	33%
No	23%

7th:

Do you see yourself learning VCarve Pro now or in the future?

Yes, and feel confident with the program	53%
Yes, plan to but have not started yet	40%
No	7%

8th:

Do you feel VCarve Pro can do everything Plasma Cam can after going through some of the training tutorials?

Yes	47%
Yes, without question	33%
No, but I did take the tutorials and tried to learn VCarve Pro	10%
No, but did not take the tutorials, do not intend to. I will stay with PlasmaCam	10%

This survey has helped the VCarve Pro team to confirm and evaluate if things were on the correct track. There were several comments. Most were very positive. Some I would like to address now. Again, we have no idea who the comments came from, as it should be in a survey, but we need to be sure that some things are addressed.

1. VCarve and SheetCam perform the same function to create a text file.
While it is true that both SheetCam and VCarve Pro can create a TXT file to cut on the Laguna, SheetCam requires importing a DXF file to make the TXT file with. Last week's tutorial addresses why DXF files are not a good choice because of the extra nodes it creates, for using to create a TXT file with. VCarve Pro will clean up those DXF files and get the nodes down to a very minimum needed, which is much easier on the Laguna to cut out. Laguna has recommended from the beginning, that we use VCarve Pro. Using SheetCam is not the best option and harder on a new $19,000 machine we need to make it last as long as possible. Even with that, you can still use SheetCam to make the .TAP files needed to cut on the Blaze as long as the Blaze remains operational.

2. I was hoping to take a class and receive support in applying it. I was under the impression that it was being put off. (even before covid-19).

There are plans in the works to have ongoing workshops for assistance, and for tips (support) of VCarve Pro. Actual training classes for VCarve Pro, with the many, many tutorials available, are not really required. The workshops will help to direct members to the correct tutorials for the questions they have.

3. I am slow on the learning curve but absolutely love it. have imported dxf easy. have imported bitmaps easy have done drawings much easier than plasma cam.

This seems to be very exemplary of a lot of comments. It is hard not to really like VCarve Pro the more and more the further one gets into it. One also soon learns how much faster it is to draw with. We will be suggesting tutorials that will get into actual drawing soon. We felt most members probably would want to know how to clean up their current DXF files and get them ready to cut, before creating new ones.

Again, thank you so much for your participation in the survey.
The results are very encouraging! Keep plugging away!
Your VCarve Pro Team.